

TEMPERATURE SCREENING REQUIREMENTS FOR TRAVELLERS DEPARTING FROM A CANADIAN AIRPORT

The Government of Canada has introduced requirements for temperature screening of all air travellers departing from a Canadian airport.

As of September 23, 2020, Canadian Air Transport Security Authority screening officers will conduct temperature checks as part of departure screening procedures for all travellers departing from the following 15 Canadian airports: St. John's, Halifax, Montréal, Québec City, Ottawa, Toronto – Pearson, Toronto – Billy Bishop, Winnipeg, Calgary, Regina, Saskatoon, Edmonton, Kelowna, Vancouver and Victoria.

Denial of boarding

Travellers who have a **temperature reading of 38°C or greater and do not have a medical certificate** to explain a medical or physical condition that would result in an elevated temperature will not be permitted to board a flight in Canada and will be asked to re-book after 14 days.

The following travellers will also be denied boarding:

- Travellers who cannot present a valid COVID-19 molecular test result;
- Symptomatic travellers;
- Travellers who have been refused boarding in the past 14 days due to a medical reason related to the COVID-19 virus;
- Travellers who are the subject of a provincial, territorial or local public health order;
- Travellers who refuse to answer questions related to the health check, refuse to have their temperature taken, or refuse to comply with an instruction given by a gate agent or a crew member with respect to wearing a non-medical mask.

Travellers who provide false or misleading information could be fined up to \$5,000.

Benefits of temperature screening

Mandatory temperature screenings are an additional measure in Canada's multi-layered approach to protect the safety of air travellers, help reduce the spread of COVID-19 and restore traveller confidence in the Canadian aviation system.

Other measures currently in place include providing proof of a valid COVID-19 molecular test result (e.g. a PCR or RT-LAMP test) prior to boarding a flight to Canada, the wearing of non-medical masks, health check questions for all travellers prior to boarding, and notifying travellers that they may be subject to other COVID-19 measures taken by the federal, provincial or territorial governments at their final destination.

Denied boarding due to COVID-19 symptoms?

- Leave the airport and go immediately to a place where you can **self-isolate for 14-days**, and use **private transportation** such as a personal vehicle to get there
- Contact your air carrier for more information about re-booking
- Practice **physical distancing** at all times
- Practice **frequent hygiene**, including proper hand washing and coughing and sneezing into the **elbow or tissue**
- **Wear a non-medical mask over your mouth, nose and chin at all times** in order to protect others
- Obtain further information about Canadian provincial and territorial services at: www.canada.ca/coronavirus



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